

Stannah

TB-TKE004

TECHNICAL BULLETIN

SAFETY ISSUE

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Amura, Margaret Pitman, Paul Clifton, Phil Beresford, Dave

For the Attention of : Franklin, Mike Wells

From: Angelos Strantzalis – Senior Product Support Engineer

Date: 15 Oct 2014

Product: TKE

Subject: Over speed Governor

Pages: 33 including the 7 documents (4 Excel, 2 PDF & 1 Word) from TKE

France

Background

The TKE group has discovered that some over speed governors made in Spain are faulty. This governor has been fitted on different types of lifts coming from Spain, Germany and France. Unfortunately Stannah is impacted and especially the Service branches of Dartford, Christchurch and Brackley..

<u>Detail</u>

The lifts identified are in total 18 units initially installed from both Stannah Services Ltd and Stannah Lifts Ltd. They don't necessarily have faulty governors, hence the need to carry out the checks requested by TKE. You will find in the excel files the job numbers with; **Check list 1**- the governor is not faulty, and **Checklist 2** - it is faulty and you have to make the necessarily adjustment.

Attached are the following documents:

- A safety instruction notice PCI 63000224
- A list of lifts concerned for Stannah
- A checklist which is also an acknowledgement to be sent to Spain after control
- A document 63000224 showing the label to be stuck on the governor (label to be forwarded to Stannah)

Note: Two videos are also available from a link given in the PCI safety notice attached





Actions:

- Service branches to proceed in fixing the issue according to checklist 1 or 2.
- Service Branches to fill the corresponding excel sheets and return them back to us in order to close the issue.

If you have any questions concerning this Bulletin please speak with **Angelos Strantzalis on 01264 343646**